

## MyFax Named As Finalist In 2009 Stevie Awards

### **MyFax Internet Service honored with finalist position in two categories: Customer Service Management Team and for Customer Service Department of the Year**

**Ottawa (January 21, 2009)** - [Protus](#), the provider of the highest quality software as a service (SaaS) communications tools for small-to-medium-businesses (SMB) and enterprise organizations, announced today that [MyFax](#), the world's fastest-growing [Internet fax service](#), was named a Finalist in the Customer Service Management Team of the Year and the Customer Service Department of the Year categories in the third annual Stevie® Awards for Sales & Customer Service.

The awards are presented by the Stevie® Awards, which organizes several of the world's leading business awards shows including the prestigious American Business Awards.

"Customer service has always been an area of pride and differentiation for MyFax," said Joseph Nour, CEO of Protus. "We put a lot of effort into making sure the customer experience with MyFax's customer service and support, as well as that of our my1voice and Campaigner services, is second to none. We are excited that the Stevie Awards committee recognizes the work we've done and has chosen to honor us as a finalist in not one but two categories."

Nicknamed the Stevies for the Greek word "crowned," winners will be announced during a gala banquet on Monday, February 9 at Caesars Palace in Las Vegas. Nominated customer service and sales executives from the U.S.A. and several other countries are expected to attend.

"Being named a Finalist in the Stevie Awards for Sales & Customer Service is an important achievement," said Michael Gallagher, president of the Stevie Awards. "It means that independent business executives have agreed that the nominee is worthy of international recognition. We congratulate all of the Finalists on their achievement and wish them well in the competition."

Details about the Stevie Awards for Sales & Customer Service and the list of Finalists in all categories are available at [www.stevieawards.com/sales](http://www.stevieawards.com/sales).

### **About MyFax**

MyFax is the fastest growing Internet fax service used by individuals, small, medium and large businesses to send and receive faxes using existing email accounts or the web. MyFax offers services in North

America and Europe, including the United Kingdom to industries recognized among the fastest growing adopters of internet fax including finance, insurance, real estate, healthcare, transportation and government. More than 15,000 new customers subscribe to MyFax each month. Additional information is available at [www.myfax.com](http://www.myfax.com) and [www.myfax.uk.com](http://www.myfax.uk.com).

### **About The Stevie Awards**

Stevie Awards are conferred in four programs: The American Business Awards, The International Business Awards, The Stevie Awards for Women in Business, and The Stevie Awards for Sales & Customer Service. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about The Stevie Awards at [www.stevieawards.com](http://www.stevieawards.com).

Sponsors of the third annual Stevie Awards for Sales & Customer Service include John Hancock Mutual Funds, Sales Partnerships, and ValueSelling Associates.

### **Media Contact**

Sue Rutherford

Director, Marketing Communications

**Tel:** 1-613-733-0000 ext 519

**Fax:** 1-613-248-4614

**Email:** [srutherford@protus.com](mailto:srutherford@protus.com)