

Five9 Partners With Bluewolf to Provide Cloud Integration Services for Call Centers

The leader in on-demand call center software joins forces with the leader in agile consulting to deliver integrated cloud-based call center solutions.

PLEASANTON, Calif. – November 17th, 2009 – Five9, Inc., the leader in on-demand call center software announced today that it has partnered with Bluewolf, the leader in agile consulting, to deliver advanced, integrated call center solutions in the cloud, based on the industry-first Five9 Cloud Computing Platform for Call Centers. Bluewolf and Five9 will be showcasing solutions based on the Five9 Cloud Computing Platform in their booth at Salesforce.com’s Dreamforce Global Gathering, November 18 to 20 in San Francisco.

Bluewolf, a Five9 partner and a member of the Five9 Cloud Developer Program, invented Agile Consulting to coalesce their vision for rapidly developing and delivering cloud computing and Software-as-a-Service applications based on the latest technological advancements, such as the Five9 Cloud Computing Platform for Call Centers, as they emerge.

“We are delighted to be Bluewolf’s preferred partner for on-demand call center software solutions.” said Jim Dvorkin, CTO of Five9. “Bluewolf has a proven track record of delivering on-demand CRM implementations based on salesforce.com. We expect this partnership to provide significant benefits to our joint customers looking for integrated on-demand CRM/Call Center solutions which we are showcasing together at Dreamforce 2009,” added Dvorkin.

Corinne Sklar, VP of Marketing for Bluewolf said “Our clients are looking beyond traditional SFA and extending cloud based solutions across the customer lifecycle. Five9 provides a robust cloud-based call center software platform, and a set of best-in-class call center operations practices. We are excited to provide our clients today with efficient solutions that will become tomorrow’s standard.”

About Five9

[Five9](#) is the leading global provider of on-demand [call center software](#) for telemarketing, customer service, and business continuity. The award-winning Five9 [Virtual Call Center](#) and [Predictive Dialer](#) serves customers of all sizes on five continents. Customers profit from Five9’s reliable, robust functionality that is fast, easy, and affordable to deploy. For more information, visit www.Five9.com.

About Bluewolf

[Bluewolf](#) is a global pack of experts committed to partnering with clients to attain agile business transformation. Only Bluewolf can bring 10 years of best practices to every project and guarantee its success. Bluewolf is distinctly positioned between classic management consultants and breakthrough technical designers - its world-class portfolio proves its ability to match its agile methodology with unparalleled vision. From demand generation to close, channel strategies to customer care, the company helps clients attain efficient, responsible business performance gaining the label of tomorrow's business standard. Bluewolf clients include Time Warner Cable, ADP, Dow Jones and Company, United Way, Chevron and more. For more information, visit [bluewolf.com](#). To view client success stories, visit [bluewolf.com/tv](#). Join the conversation on Bluewolf Twitter and Bluewolf Facebook group.

Media Contact

Five9 Contact

David Van Everen
Five9, Inc.
pr@five9.com

Bluewolf Contact

Lisa Hendrickson for Bluewolf
516-767-8390
lisa@lchcommunications.com