

Protus a Finalist in 2010 Stevie® Awards for Sales and Customer Service

Web-based communications tools provider selected in Front-Line Customer Service Team of the Year and Customer Service Department of the Year categories

OTTAWA (January 28, 2010) - [Protus](#), provider of web-based business communication tools [Campaigner](#), [MyFax](#) and [my1voice](#), today announced that for the second year in a row it is a Finalist in two categories in the prestigious 2010 Stevie® Awards for Sales and Customer Service. MyFax is a finalist for Front-Line Customer Service Team of the Year and Customer Service Department of the Year - IT & Communications.

The awards are presented by the Stevie Awards, which organizes several of the world's leading business awards shows including the prestigious American Business Awards.

"Protus has made customer service a top priority since we first launched the business," said Joseph Nour, CEO of Protus. "Having a world-class customer service organization has been a key factor in driving us over the 400,000 subscriber mark in 2009 as well as our continuing, explosive growth this year. We are delighted that the Stevie Awards has chosen to honor us in this area for the second time in two years."

The accolades from the Stevies align with the market's perception of Protus' customer service. The company is consistently rated highly in both user and professional reviews for its attention to customer needs and personalized service. Protus' customer service provides 24-hour technical support via phone, email and online chat. This award-winning support is offered on all three of the company's communications tools: the MyFax [Internet fax](#) service, my1voice [virtual phone](#) service for small business, and Campaigner, its email marketing solution with advanced automation features.

Nicknamed the Stevies for the Greek word "crowned," finalists were selected from more than 500 entries from organizations of all sizes and in virtually every industry. The winners will be announced during a gala banquet on Monday, February 22 at the Eden Roc Renaissance Hotel in Miami Beach, Florida. Nominated customer service and sales executives from the U.S. and several other countries are expected attend.

"Being named a Finalist in the Stevie Awards for Sales & Customer Service is an important achievement," said Michael Gallagher, president of the Stevie Awards. "It means that independent business executives have agreed that the nominee is worthy of international recognition. We congratulate all of the Finalists on their achievement and wish them well in the competition."

Details about the Stevie Awards for Sales & Customer Service, and the list of Finalists in all categories, are available at www.stevieawards.com/sales.

About Protus

Protus® provides the highest quality software as a service (SaaS) communications tools

for small-to-medium-businesses (SMB) and enterprise organizations, including award-winning [MyFax](#), the fastest growing Internet fax service; [my1voice](#), the cost-effective, feature-rich virtual business phone service that travels with the user from phone to web; and [Campaigner](#), a software-as-a-service email marketing solution with advanced automation features. Protus' commitment to delivering a superior user experience has resulted in a continually growing and loyal customer base of more than 400,000 subscribers, allowing market leadership in industries including finance, insurance, real estate, healthcare, transportation and government. For more information about Protus and its family of communication tools, call 888-733-7007 or visit www.protus.com.

Media Contact

Sue Rutherford

Director, Marketing Communications

Tel: 1-613-733-0000 ext 519

Fax: 1-613-248-4614

Email: srutherford@protus.com