

my1voice Launches Virtual Phone Service for Small Business in Canada

Toll free and local phone numbers, virtual receptionist, smart call forwarding, enhanced voicemail and call screening helps Canadian small businesses break the ties to the office but not the business

Ottawa (March 2, 2010) - [my1voice](#) today announced that it has launched its feature-rich [virtual phone service](#) for small business in Canada. Designed for entrepreneurs and small businesses, particularly those with mobile workers or employees in different locations, my1voice allows everyone connected to the business to be available from a single phone number.

My1voice works with a business's existing phones providing features such as a [virtual receptionist](#), an unlimited number of extensions, [enhanced voicemail](#) services, [smart call forwarding](#), advanced [call screening](#) and more.

Customers can choose either a toll free phone number to give their business the look of a larger company, or a local phone number from a city in the United States or Canada where they want to give their business a local presence - even if they are not located in that city. In addition, existing businesses with an established phone number can transfer their number to my1voice with no fee.

"Being consistently available to customers and prospects can be a challenge for employees of a small business, particularly when their work often takes them outside the office or they are working virtually," said Steve Adams, vice president of marketing for Protus, the provider of my1voice. "my1voice solves those issues by providing a host of professional features normally found only in enterprise-level phone systems at a cost-effective and competitive price."

my1voice addresses five core needs of small businesses, including:

- **Professionalism** - my1voice helps a small business look bigger by ensuring that every call is professionally answered by the virtual receptionist and then forwarded to the appropriate person or department.
- **Mobility** - my1voice customers can receive calls anywhere at any time - whether in the office, at a customer's location, at home, or even on vacation.
- **Efficiency** - With features such as the virtual receptionist, voicemail to email, and conference calling, my1voice helps a business work smarter.
- **Control** - With features such as call forwarding, call screening and call scheduling, my1voice lets the user decide when and where they take calls, or when the call goes straight to voicemail.
- **Cost effective** - my1voice works with the phones that a business already owns - so there's no equipment needed, and no IT or maintenance costs.

my1voice starts at \$10 per month and all features are included regardless of the plan

chosen. Unlike consumer phone services like [Google Voice](#), my1voice offers benefits that extend to the entire business, including 24/7 customer service and toll free numbers. Furthermore, with the availability of unlimited extensions, my1voice can grow with your business when you add new employees. Interested customers can now access a [24-hour test drive](#) of the my1voice virtual receptionist which showcases its advantages over both Google Voice and equipment-based telephone systems.

For more information about my1voice or to sign-up for a free 30-day trial, please visit www.my1voice.com and <http://blog.my1voice.com>.

About my1voice

[my1voice virtual phone service](#) is a cost-effective, feature-rich solution designed specifically for small businesses that want professional-quality telephone services without the overhead of installing and maintaining special equipment. my1voice allows companies to gain benefits including a virtual receptionist for voicemail and call forwarding, and a single local or toll free number with unlimited extensions to reach all employees, whether in the office, mobile or working remotely. my1voice is a Software-as-a-Service (SaaS) business communications service provided by [Protus](#). Other offerings from Protus include [MyFax](#), the fastest-growing Internet fax service and [Campaigner](#), the email marketing service that is easy-to-use, affordable and provides step-by-step coaching tips and tools. Additional information is available at www.my1voice.com.

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